

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: case# 2020-00290
Date: Thursday, October 8, 2020 8:27:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: [REDACTED]
Sent: Tuesday, October 6, 2020 6:01 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: case# 2020-00290

I am writing to express my displeasure in Bluegrass Water Utility Operating Company trying to increase dramatic rates on its utility customers. I have a lake house on Kentucky Lake and probably go there once or twice per month. While I live in the Center Ridge district, my water bill is paid either on a semi-annual or annual basis since I have a septic tank and do not utilize sewage service. It appears that the Bluegrass Water Utility Operating Company is raising rates to 364.4% in our water district. This type of reasoning to build infrastructure is outrageous. I understand planning for the future but this is price gouging. My water bill will go from \$22.79 per month to \$105.84. While this type of behavior is unacceptable, I urge you to deny this request. We did not vote on this or given good reason other than pass their future growth onto the utility customers. I live in a neighboring city and my water bill comparative is not this high. My lake house is in New Concord, Calloway County Kentucky. I appreciate you protecting us with your decision on this matter.

Sincerely,
Al Chapman
Murray Kentucky
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:13:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:08 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: Amy Kempf [REDACTED]
Sent: Tuesday, October 6, 2020 8:56 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Name: Amy Kempf
Address: 13316 Creekview Road, Prospect, KY 40059 (City of River Bluff in Oldham County)
Cell phone: [REDACTED]
Utility Name: Bluegrass Water Utility Operating Company

I received a letter today from Bluegrass Water Utility Operating Company which was dated September 30, 2020 giving notice that they intend to raise our monthly sewer bill for City of River Bluff by 65.3%. Currently, our present monthly rate is \$58.16 and the new monthly rate will be \$96.14. A 65.3% increase per month is outrageous. This rate increase should not be approved. An intervention is requested. Thank you for your attention to this matter. Amy

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:15:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:04 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 7:58 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 7:58 PM

Name: Amy McCabe

Address: 163 Knights Ct.

City: Taylorsville

State: KY

Zip Code: 40071

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: October 6, 2020 Dear Public Service Commission Representative;

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. The only improvements they have made are to nail a few fence boards back up and place gravel on the driveway. They purchased eight (8) facilities in 2019. Their engineering report, filed before purchase, states that "No deficiencies were identified for the Persimmon Ridge plant or the Kingswood plant." https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW_MtnConftTreatment_for_Resp_DR.pdf

The full engineering survey has since been redacted but it also showed at the time of purchase that there

were no issues with our plant and it was more than adequate to handle the number of homes it serviced. Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system as we have done since 1998. This increase for the 126 homes would give them an increase of \$86,637.60 per year. Talking with their employees, the only improvement they plan for our facility is a remote monitoring system. We strive to keep our neighborhood property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. The Louisville Metropolitan Sewer District charges its customers the same as their monthly water bill. My monthly water bill averages less than \$60. To have a flat rate of \$96.14 is way too high. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is robbery in my opinion since we have no options but to be connected to the plant. I thank you in advance for your consideration of this issue and to deny Bluegrass Water this unrealistic rate increase. Amy McCabe
163 Knights Ct. Taylorsville, KY 40071 [REDACTED]

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:28:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, October 6, 2020 5:26 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 4:47 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 4:46 PM

Name: Betsy Smith
Address: 147 Kingswood Drive
City: Taylorsville
State: KY
Zip Code: 40071
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Bluegrass Water

State the nature of your concern: Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. The only improvements they have made is to nail a few fence boards back up, placed gravel on the sewer entrance and occasionally they drive through the neighborhood to monitor. They purchased eight facilities in 2019. Their engineering report, filed before purchase, stated that "No deficiencies were identified for the Kingswood plant." The report can be found at: https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW_MtnConfTreatment_for_Resp_DR.pdf. The full engineering survey has since been redacted but it also showed at the time of purchase that there

were no issues with our plant and it was more than adequate to handle the number of 126 homes it serviced. Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system, as we have done since 1998. This increase is a \$86,637 per year for the Kingswood homes. The only improvement that Bluegrass Water is planning for our neighborhood is a remote monitoring system which would eliminate my above-mentioned occasion drive by monitoring. Our neighborhood strives to keep our property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is ridiculous and far-reaching since we have no options but to be connected to the plant. Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase. Kindest Regards, Earl and Betsy Smith 18+ years Property Owners in Kingswood Subdivision 147 Kingswood Drive Taylorsville, KY 40071
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case - 2020-00290
Date: Thursday, October 8, 2020 8:35:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Bill Cheatham [REDACTED]
Sent: Wednesday, October 7, 2020 11:53 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case - 2020-00290

The rate increases for Bluegrass water are completely and utterly outrageous! The lowest increase is 65.3%. Some are well over 200%. I totally get being a business that needs to make money, but this is ridiculous!

Please don't allow it. Let me know if you have any questions at all!

Bill Cheatham
[REDACTED]
3203 Cherry Tree Ln, Prospect, KY 40059

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:37:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 1:47 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 12:45 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 7, 2020 at 12:45 PM

Name: Carla Castle
Address: 115 Hager Ave
City: Richmond
State: Kentucky
Zip Code: 40475
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Bluegrass water
State the nature of your concern: Rate proposed increase we pay 40.00 a month for sewer only no upgrades in this area. This is a poor area of Richmond ky. 40.00 is already one of the highest in Richmond. Please don't approve this increase.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Bluegrass Waste Water Increase case number: 2020-00290
Date: Thursday, October 8, 2020 8:40:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Carla Spence [REDACTED]
Sent: Wednesday, October 7, 2020 2:56 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Bluegrass Waste Water Increase case number: 2020-00290

We are being told we are being increased from \$35 to \$96. The increase to \$35 was a lot in our budget \$96 is outrageous. We can't afford these prices.

--

Thanks, Mrs. Spence

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:37:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 1:45 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 12:34 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, October 7, 2020 at 12:33 PM

Name: Chad Patterson
Address: 45 Terrace Dr
City: Murray
State: Ky
Zip Code: 42071

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: I received notice from Bluegrass Water Utility Operating Company that they are filing for a 364.4% increase in water rates for the water system they just purchased a few months ago. We currently pay \$22.79/month and they are proposing a

364.4% increase to \$105.84/month for all users in our subdivision. They provide no services other than water. The entire water system was upgraded approximately 5 years ago so no new major improvements or services should be needed or wanted. Our subdivision is a seasonal lake community with limited usage by most residents. An increase this substantial will create a hardship on most people and will devalue property as there are many low income/low cost homes and house trailers in the subdivision. Bluegrass Water has a monopoly and the only alternative will be a private well. Unfortunately, most of the small lot sizes in the subdivision will not meet approval to install a private well. We beg you to disapprove the rate increase as it is unwarranted, unethical and a monopoly.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:11:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:11 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 9:31 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Tuesday, October 6, 2020 at 9:31 PM

Name: Dale Hicks
Address: 391 Golden Acres Loop
City: Calvert City
State: Kentucky
Zip Code: 42029
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Bluegrass Water Utility Operating Company
State the nature of your concern: I strongly disagree with Bluegrass Water for requesting a 143% rate increase. The proposed increase is substantial, raising my monthly bill from \$39.57 to \$96.14. This is a outrageous request for this company to expect me and my neighbors to pay

for their poor financial decisions. I'd like to ask the PSC board to reject this request from Bluegrass Water Utility.

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case Number 2020-00290
Date: Thursday, October 8, 2020 8:31:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Danny Hill [REDACTED]
Sent: Tuesday, October 6, 2020 3:01 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2020-00290

Just received notice that Bluegrass Water Company has filed for an increase in my sewer rate from \$35 per month to \$96 per month. \$732.00 per year. This came as quite a shock to my wife and me who are both retired and on fixed incomes. I understand that costs of doing business can increase over time, but an increase of 174.7% borders on the outrageous. During your decision on this request please consider the many residents in the neighborhoods impacted that are on fixed incomes, out of work due to Covid19, or have seen their income decrease due to the economy. Has Bluegrass considered all other options to cut costs before placing the burden entirely on customers. Thank you for your consideration.

Danny and Judy Hill
55 Persimmon Ridge Dr, Louisville, KY 40245.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case 2020-0290
Date: Thursday, October 8, 2020 8:34:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner

Administrative Branch Manager

Filings Branch

General Administration

Kentucky Public Service Commission

211 Sower Blvd.

Frankfort, KY 40601

502-782-6329

From: [REDACTED]
Sent: Wednesday, October 7, 2020 12:29 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Cc: [REDACTED]
Subject: Case 2020-0290

Dear Public Service Commission Representative,

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. I know of no improvements made to the facility in our neighborhood since this purchase.

I have never heard of any service or consumer product being raised 147% in one year time span. This seems like a completely unrealistic 1 year price hike.

Thank you in advance for your consideration of this issue and to deny Bluegrass Water this absurd rate increase.

Danny and Susan Bader

15 year residents.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:12:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:09 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 9:16 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 9:16 PM

Name: David McConnell
Address: 100 Joshua Ct
City: Georgetown
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company, LLC

State the nature of your concern: I would request your review and intervention into case #2020-00290. We received notice yesterday (10/5/20) that our cost of service will be increasing 220% in less than 1 month. This is absurd that services would go from \$30/month

to \$96.14/month and during a time of a global pandemic. We ask that you not approve their proposal for the increase.

Have you contacted the utility about the problem: No

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: 2020-00290-Bluegrass Water
Date: Thursday, October 8, 2020 8:31:00 AM
Importance: High

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: DeAnna Polela [REDACTED]
Sent: Tuesday, October 6, 2020 3:51 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290-Bluegrass Water
Importance: High

I, DeAnna Polela, submit this protest vote of oppose the proposed rate increase by Bluegrass Water Utility Operating Company, Inc on behalf of the following property:

13303 Laurel Court
City of River Bluff
Prospect , KY 40059

DeAnna Polela
10/6/2020
[REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:39:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 2:51 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 2:41 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 7, 2020 at 2:40 PM

Name: Dennis Humbard
Address: PO Box 193, 107 Bluepine Dr.
City: New Concord
State: KY
Zip Code: 42076
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: BlueGrass Water Utility Operatng Company

State the nature of your concern: Case 2020-00290. The operating company has filed for an increase in rates of 364.4%. How does a rate increase of this amount seem justified? What types of improvements have been made to the Center Ridge water system and the costs of

these? The projected increase seems out of touch and should be investigated.
Have you contacted the utility about the problem: No

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: RE: Request for Intervention Case #2020-00290
Date: Thursday, October 8, 2020 8:01:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Dominic McCamish [REDACTED]
Sent: Wednesday, October 7, 2020 8:58 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Request for Intervention Case #2020-00290

To Whom it May Concern,

I received an extremely alarming letter yesterday, stating that my monthly sewer bill would be increasing by 132.4% to \$96.14. It is my understanding that similar increases are being made across the board in many neighborhoods, to where everyone's monthly bill will be \$96.14.

This is incredibly unbalanced, immoral, and inequitable for the following reasons:

- 1) Residents had no say in any of this. There has been zero transparency up until this point, from a company that apparently only pretends to be from Kentucky.
- 2) The application is in Lexington, almost two hours away from the affected neighborhoods. I'm sure this was done intentionally as a way to dissuade residents from viewing the application. It is available digitally, but of course that information is not given in the letter.
- 3) My neighborhood, and several others affected, are owned or rented by low-income families. Most of our homes only have one restroom, no swimming pools, no luxuries. It is absurd and the farthest thing from equitable to charge us the same as owners of homes with 4+ restrooms, pools, sprinkler systems, and more. In fact, this would force us to pay far more per gallon than other customers.
- 4) As mentioned before, many of these neighborhoods are low-income. This will create financial hardship for numerous families. I am a teacher with two degrees and working on

my third - despite that, my family and I are only making enough to save a small amount each month. Many of my neighbors are not as lucky, and only just make ends meet.

I understand that the improvements cost money, and I understand that our rates need to increase as a result. At the same time, there must be a better way to do this. At the very least, if measuring the amount of sewage used per household per month is not possible, there should be a way to charge people based on predicted usage. Another possibility is to simply raise the rates across the board, but at a reasonable amount, such as 15 - 20%. If the company took out loans that it cannot manage, that is not the fault of the customer - and it is not as if we can just simply choose to move away on a whim.

I ask that you please consider my argument; consider the hardship this will put on people, and the equity that a different plan could bring.

Thank you,

Dominic McCamish
128 Hickory Hill Dr,
Elizabethtown, KY 42701

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Water rate increase Center Ridge
Date: Thursday, October 8, 2020 8:22:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Linda Peterson Thomas [REDACTED]
Sent: Tuesday, October 6, 2020 10:05 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Water rate increase Center Ridge

Concerning ID#2020-00290

We've owned our home in Pinebluff Shores near Hamlin since 1992, when water was about \$9 a month regardless of usage...and there are no sewers. We use it as a getaway and it has rarely been used in the past 10 years since we are aging and both have health problems. It was a hardship when rates were raised to \$22.79, but we have continued to pay it regardless of whether we were there or not. Now, however, we must object to a raise of 364.4% to \$105.84 a MONTH!!! Who can afford an increase like that? We can't. SOMEONE has to reign this company in. Please consider at what would happen to all the homeowners like us. You have the power to act as our voices.

Thank you.

Don and Linda Thomas
911 E Glenview Dr.
Tuscola, IL 61953

[REDACTED] Linda
Don

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Case #2020-00290
Date: Thursday, October 8, 2020 8:06:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Donna Jones [REDACTED]
Sent: Wednesday, October 7, 2020 10:53 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

Donna Arrowood
107 Harp Court
Georgetown Ky 40324
[REDACTED]

Utility Company-Bluegrass Water

I am requesting an intervention against Bluegrass Water on the rate hike they are proposing. The letter I received on October 5th shows they want to triple our monthly bill and this is RIDICULOUS!!!
Thank You

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:39:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 3:37 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 2:58 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 7, 2020 at 2:57 PM

Name: Donna Juett
Address: 124 DEVIN DR
City: GEORGETOWN
State: KY
Zip Code: 40324

Phone number where you can be reached: [REDACTED]

Home phone: [REDACTED]

Utility Name: Bluegrass water

State the nature of your concern: Price increase triple. Do not want or need. This is ridiculous. I have contacted the news and will be circulating as signed petition to stop this

Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: 2020-00290
Date: Thursday, October 8, 2020 8:23:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Eddie Moore [REDACTED]
Sent: Tuesday, October 6, 2020 6:49 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290

This is in response to a letter I received from Blue Grass Water stating they were going to put in a request to raise our sewer bill by 177% which would be from \$34.71 to \$96.14. I totally realize the high price of construction and improvement costs but this much of an increase seems excessive and with this pandemic already happening will certainly put a hardship on people that are already struggling. Thank you for any consideration in this matter. Respectfully Eddie Moore Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case 2020-00290-bluegrass water
Date: Thursday, October 8, 2020 8:32:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Eric Isbell [REDACTED]
Sent: Tuesday, October 6, 2020 3:12 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290-bluegrass water

I oppose the proposed increase in rates

Eric Isbell
13300 Creekview Road
Prospect, KY 40059
City of River bluff

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:15:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:03 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 7:57 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 7:57 PM

Name: Eric McCabe

Address: 163 Knights Ct.

City: Taylorsville

State: KY

Zip Code: 40071

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company

State the nature of your concern: October 6, 2020 Dear Public Service Commission Representative;

Bluegrass Water Utility Operating Company has just informed the homeowners of Kingswood Subdivision that they are asking for an increase for our sewer bill of 147.5%. This would take our monthly rate from \$38.84 to \$96.14. They state that since purchasing the facility in 2019, they have had to invest significant funds for improvement. This is not true. The only improvements they have made are to nail a few fence boards back up and place gravel on the driveway. They purchased eight (8) facilities in 2019. Their engineering report, filed before purchase, states that "No deficiencies were identified for the Persimmon Ridge plant or the Kingswood plant." https://psc.ky.gov/pscecf/2019-00104/kyunker@mcbraayerfirm.com/05312019073517/20190531BW_MtnConftTreatment_for_Resp_DR.pdf

The full engineering survey has since been redacted but it also showed at the time of purchase that there

were no issues with our plant and it was more than adequate to handle the number of homes it serviced. Six of the treatment plants they purchased show they needed significant work including a complete rebuild. I do not think it fair to make us pay for other neighborhoods who have not maintained their system as we have done since 1998. This increase for the 126 homes would give them an increase of \$86,637.60 per year. Talking with their employees, the only improvement they plan for our facility is a remote monitoring system. We strive to keep our neighborhood property values high and very marketable for those wishing to sell. A sewer bill of this magnitude would be a big deterrent for prospective buyers. The Louisville Metropolitan Sewer District charges its customers the same as their monthly water bill. My monthly water bill averages less than \$60. To have a flat rate of \$96.14 is way too high. I do understand that anytime a company buys another company they want to quickly increase their profits but an increase of 147.5% is robbery in my opinion since we have no options but to be connected to the plant. I thank you in advance for your consideration of this issue and to deny Bluegrass Water this unrealistic rate increase. Eric McCabe 163 Knights Ct. Taylorsville, KY 40071 [REDACTED]

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:39:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 3:39 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 3:01 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 7, 2020 at 3:01 PM

Name: Eric Rowland
Address: 25 Sears way
City: Newconcord
State: KY
Zip Code: 42076
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Bluegrass water utility operating company
State the nature of your concern: Me and my wife are totally outraged of how much they are trying to up the water every month. we have lived here for five and a half years and never had to deal with this I actually have a water leak that is due because of them and they have still yet

to fix it. And to make people pay 105.85 a month is absolutely ridiculous some people Just cannot afford that. sometimes the 22.80 is hard to come up with this is a complaint for center ridge and pine bluff shore there are a lot of old folks around here that are on a fixed income and a lot of families that only have one person working in the household with the pandemic going on and doing online schooling they're wanting to up the water as well... Things are already very hard and this is just a total outrage

Have you contacted the utility about the problem: Yes

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: RE: Timberland Sewage
Date: Thursday, October 8, 2020 8:42:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: [REDACTED]
Sent: Wednesday, October 7, 2020 7:58 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Timberland Sewage

To whom it may concern,

Im adding my voice to concerns of case number 2020-00290. This will make my sewage bill my second highest bill above gas, water and various other utilities and that is a crazy increase. I understand improvements but this needs to be spread out for recovery of the companies expenses over a longer period. 177% price increase is like removing your leg for a splinter in your toe. Im a 100% Disabled Combat Veteran that's trying to survive with my family in a Covid area that is unprecedented. Companies are failing, people are being laid off, cut backs are occurring everywhere but WE must be able to bear a 177% increase from our current rates. Doesn't make a lot of sense. We are trying to make sure we have enough food but have to cut into that just for SEWAGE??? This should be an easy decision for you guys to vote against the increase of such a large amount. Though the increase may not seem a lot to some people we have a lot of people in our community that are genuinely concerned about affording this increase. Please consider your decision carefully and consider those in our neighborhood that are trying to survive unprecedented events in our country and don't need such a massive increase to further increase their burden.

Thank you for your consideration and time.

George and Tammy Hatton
6500 Sierra Drive
West Paducah KY, 42086



From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case 2020-00290
Date: Thursday, October 8, 2020 8:43:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Gilbert Cheatham [REDACTED]
Sent: Wednesday, October 7, 2020 5:53 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290

The rate increase tha Bluegrass Water is asking for is absurd. Please do not allow this to happen. This is highway robbery.

Please let me know if you have any questions

Gil Cheatham
3200 Cherry Tree Lane
Prospect, KY 40059
[REDACTED]

Sent from my iPad

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case # 2020-00290
Date: Thursday, October 8, 2020 8:30:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Rhonda Chadwick [REDACTED]
Sent: Tuesday, October 6, 2020 3:09 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>; Rhonda Chadwick [REDACTED]
Subject: Case # 2020-00290

To whom it may concern:

We live at 204 Marguerite Blvd, New Concord, KY 42076. This puts us in the Center Ridge Service area. The application that was filed by BlueGrass Water Utility Operation Company to raise rates is unfair and unjust for this area.

BlueGrass Water wanting to raise our rates by 364.4% is crazy. The other Service areas are no where near close to this kind of increase and we do not have sewer, we are just water service. This is a retirement community, most everyone here is on a fixed-income budget, how are we supposed to go from paying \$22.79 a month to \$105.84 a month? WE CAN'T!!

The sell of our community well was done without notification to everyone in the community, not everyone knew or was in agreement to this sell.

WE ARE AGAINST THIS RATE INCREASE BY BLUEGRASS WATER

Thank you,
Herlie and Rhonda Chadwick

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: CASE #2020-00290
Date: Thursday, October 8, 2020 8:20:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Jacob Gentry [REDACTED]
Sent: Wednesday, October 7, 2020 8:30 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: CASE #2020-00290

Dear Commissioners,

I strongly urge this commission to stop this ridiculous rate increase request regarding case #2020-00290. Bluegrass Water bought the Timberland subdivision's sewer plant this year and is already attempting to triple our monthly payment. I understand that repairs/maintenance & upgrades are necessities which is why we all pay a monthly fee. It is not the customers fault that the previous owner failed to make the updates that Bluegrass Water wants to make. It is absolutely not the customers responsibility to make up the cost difference in what has been done and what should have been done by the owner. Our subdivision is made up of single family homes ranging from first time home buyers attempting to start families to elder families trying to enjoy retirement and this rate increase will drastically affect each one of us. Our sewer system is single sourced, we can't just cancel cable and buy direct tv, its Bluegrass water or nothing. This company knows that and they are taking advantage of it. Bluegrass Water should have investigated our sewer system thoroughly before buying it. If they couldn't negotiate a purchase price to incorporate the updates they wish to make they shouldn't have bought it.

Furthermore, during a pandemic when utility companies are offering payment plans and no late

fee's, an approval of this request would seem just the opposite of "getting through this together".
Thank you for your time & consideration.

Sincerely,

Jacob Gentry

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:11:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:16 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 8:24 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED]
on Wednesday, October 7, 2020 at 8:23 AM

Name: Jacob Gentry
Address: 3441 Sierra Dr
City: West Paducah
State: KY
Zip Code: 42086
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: BLUEGRASS WATER

State the nature of your concern: I strongly urge this commission to stop this ridiculous rate increase request regarding case #2020-00290. Bluegrass Water bought the Timberland subdivision's sewer plant this year and is already attempting to triple our monthly payment. I

understand that repairs/maintenance & upgrades are necessities which is why we all pay a monthly fee. It is not the customers fault that the previous owner failed to make the updates that Bluegrass Water wants to make. It is absolutely not the customers responsibility to make up the cost difference in what has been done and what should have been done by the owner. Our subdivision is made up of single family homes ranging from first time home buyers attempting to start families to elder families trying to enjoy retirement and this rate increase will drastically affect each one of us. Our sewer system is single sourced, we can't just "cancel cable and buy direct tv", its Bluegrass water or nothing. This company knows that and they are taking advantage of it. Bluegrass Water should have investigated our sewer system thoroughly before buying it. If they couldn't negotiate a purchase price to incorporate the updates they wish to make, they shouldn't have bought it. Furthermore, during a pandemic when utility companies are offering payment plans and no late fee's, an approval of this request would seem just the opposite of "getting through this together".
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case #2020-00290
Date: Thursday, October 8, 2020 8:42:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Donna [REDACTED]
Sent: Wednesday, October 7, 2020 9:03 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

Attention: Brandon Bruner

I am writing in regard to the notice I received October 5, 2020 from Bluegrass Water Utility Operating Company, Inc. In this notice, Bluegrass is informing us that they intend to raise the monthly residential water bill in our service area, Center Ridge, from \$22.79 to \$105.84. This is an increase of 364.4% which is outrageous. They have stated that they intend to make improvements in the water and sewage service. In our service area, we are all on septic systems. This service area is our lake residence and only use the water periodically in the summer months, but pay the monthly charge all year long. Several families have the same circumstances.

In surrounding areas, water per month is extremely lower. In the Murray area water is \$21.16 a month and in Mayfield water is \$12.00 per month. To charge \$105.84 a month for residential water is beyond believable.

I am asking the Public Service Commission to deny Bluegrass Water this tremendous increase in monthly water bills for our service area.

Thank you,

James Almand
20 Chase Lane
Mayfield, KY 42066

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case# 2020-00290 Jana Hackathorn Request for Intervention
Date: Thursday, October 8, 2020 8:41:00 AM
Attachments: [Public Service Commission re Bluegrass Water.pdf](#)

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Thursday, October 8, 2020 8:21 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case# 2020-00290 Jana Hackathorn Request for Intervention

From: Jana Hackathorn [REDACTED]
Sent: Wednesday, October 7, 2020 5:57 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case# 2020-00290 Jana Hackathorn Request for Intervention

Hello, please see my request for intervention as attached, in regards to Bluegrass Water applying to increase rates. Please let me know if you have any questions.
Jana Hackathorn

--

Jana Hackathorn
Associate Professor, Experimental Psychology Program Graduate Coordinator
Murray State University
202 Wells Hall, Murray KY 42071
[REDACTED]

To make an appointment:
<https://calendly.com/jhackathorn/office-hours>

My personal meeting link for Zoom:

<https://murraystate.zoom.us/my/hackathorn>

"Everyone has a plan until they get punched in the face." - Mike Tyson

Public Service Commission
Post Office Box 615
Frankfort, KY 40602

To the Kentucky Public Service Commissioners: Michael J. Schmitt, Kent A. Chandler, and Talina R. Mathews,

I am writing this letter in regards to a plea for intervention and rejection of the application submitted by Bluegrass Water Utility Operating Company to adjust rates for service. The company proposes that due to a large amount of improvements to water infrastructure, and plans to improve in the future, that they would like to increase our monthly water bill by 364.4%. This is not only hilariously egregious and greedy, but also completely infeasible in this neighborhood, and based on misleading claims made by the company. We strongly request that their application be denied.

My husband and I currently own a home in the subdivision of Center Ridge in Murray, KY. Our current rate for water is \$22.79 a month. Bluegrass Water purchased the water services a few months ago. We correctly assumed that a new company would increase the rates. However, the company is now proposing that we pay \$105.84 a month. This borders on unethical. The company justifies this price increase stating that millions of dollars have been spent in infrastructure. However, this is untrue for my subdivision. I would like to briefly establish my grounds for argument for intervention and rejection in the following:

First, in this particular subdivision, (Center Ridge) our water is maintained through a shared well. Recently, prior to Bluegrass Water owning the services, the Homeowner's association for the subdivision purchased (via volunteer donations) a backup generator to ensure that the well is always running, despite power interruptions. No other upgrades to the system have been made. Furthermore, the system is working and reliable, and does not need any more upgrades at this time.

Secondly, our subdivision has no sewer services. Center Ridge is located approximately 30 miles outside of the town of Murray, KY, at the end of a dead-end road, and out "in the boondocks". I am not sure if any employee from the St. Louis located Bluegrass Water has ever visited, because their assessment has to be built on assumptions of what they think is here. Our subdivision is mostly small, older houses or mobile homes that have been passed down from grandparents. This means, almost everyone in the subdivision is on a private septic tank. I highly doubt that Bluegrass Water could even get sewer services to reach this area at all, much less in their proposed 18 months. Considering that the proposed increase is based on an estimate of \$2.2 million dollars allocated to sewer services, a feature we will never receive, and approximately \$300 thousand is estimated for water revenue increase, the amount proposed is illogical.

Third, the vast majority of the homes in this area are not primary residences. Ostensibly, most of these buildings are used for a total of two months each year. Bluegrass Water, in their letter, admits that they have no knowledge of how much actual water is being used by each household, and wishes to continue a flat rate price. I imagine that is because the number is so small it would barely show up on a meter-reading. Also, the well is not currently monitored. Regardless, we are the subdivision least likely to see any improvements in service, but are impacted the greatest, as our increase is larger than any other subdivision (despite a lack of improvements or ability to actually improve).

Lastly, I appeal to your ethics. The vast majority of the homes in this area are not primary residences but these are not glamorous vacation homes. As stated previously, many of the homes are small, old, and in need of major upkeep. The people who own them are not rich people. The people who own these homes only visit a maximum of two months a year, so not much time is devoted to maintenance. Moreover, the residents who do live here permanently are on a fixed income. In either case, a water hike of 364% is sinister. I assure you that the vast majority of the current homeowners simply cannot afford to pay over \$1200 a year for well water, that they were previously getting for \$275 annually. And, for Bluegrass Water to expect that they can shows a serious disconnect from reality.

I have never written a letter like this before, and must say how deeply disgusted I am that I have had to write one today. The application put forth by Bluegrass Water was shocking and upsetting. This is truly an example of a greedy large company attempting to take advantage of individuals who likely never received the letter, but also who likely have no computer nor Internet to respond and try to intervene. I can't imagine our local leadership, such as Governor Andy Beshear, would approve of a Missouri company taking hold of Kentucky services and strong-arming the citizens of the commonwealth. It's a disgusting display of power, and we beg you to reject their application on the grounds of fraudulent claims and the ridiculously insidious nature of the request.

Sincerely,

Jana and Todd Hackathorn, 176 Whisper Drive East, Murray, KY 42071

Cc:

P.S. I am submitting this appeal in hard-copy via the Postal Service in addition to a virtual copy via email to the PCC website to ensure that we do not miss the deadline.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case number 2020-00290
Date: Thursday, October 8, 2020 8:04:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Jeff Brown [REDACTED]
Sent: Wednesday, October 7, 2020 10:59 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case number 2020-00290

Dear PSC,

It is absolutely shameful that this company is seeking such an exorbitant increase in fees. It smells like a money grab to me - I wish I could run my business that way. I hope you do the right thing and send them packing.

Thanks
Jeff Brown
276 Persimmon Ridge Dr
Louisville, KY 40245
[REDACTED]

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Persimmon Ridge Proposed rate increase of 174% Case# 2020-00290
Date: Thursday, October 8, 2020 8:14:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Jerry Kelley [REDACTED]
Sent: Wednesday, October 7, 2020 9:06 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Persimmon Ridge Proposed rate increase of 174% Case# 2020-00290

CASE# 2020-00290

Hi Public Service Commission,

I am sending this email to dispute the ridiculous 174% Increase of Waste Water charge from \$35 per month (as it has been since I built my home here in 2008) To \$96 in just 3 weeks!

It looks like the company (Bluegrass Water) who purchased the Waste water company from Persimmon Ride last year decided to slap the homeowners with a huge ridiculous rate increase. I want to appeal this increase!

We had no warning, advance notice, neighborhood meeting or discussion / input with Bluegrass Water. This has been essentially shoved down our throats, while not opposed to a slight / Moderate Rate increase to make improvements in our water treatment system I feel this is absorbent, callous and arrogant of Bluegrass Water.

I hope you will review this proposed rate increase and stop the implementation of this absurd rate increase.

* As a few homeowners have said, maybe we should disconnect our sewer pipe from

Bluegrass Water and dump it directly in Floyd's Fork creek directly behind our homes, it's all going to the river anyway.

** Maybe add a Septic tank to our side yards could be another option, that would send them a message, at least we would have control over our own waste water.

THANK YOU!

***Jerry Kelley
301 Persimmon Ridge Drive
Louisville, KY 40245
Cell# [REDACTED]***

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: RE: Case Number 2020-00290
Date: Thursday, October 8, 2020 8:42:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: JE [REDACTED]
Sent: Wednesday, October 7, 2020 9:44 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2020-00290

From:
John and Veronica Eastabrooks
97 Persimmon Ridge Drive
Louisville, KY 40245

We object to the triple increase in our sewer rates. \$35 to \$96 per month. All of the neighborhoods covered by the sewer contract have the same increase to \$96. Why? **Why did this company buy these contracts if they knew the sewer systems were needing so much work. Why do I and my neighbors have to pay for this company's poor due diligence.** Why are all the rate increases the same when some of the neighborhoods have more work and expense to bring their systems up to compliance. Over \$1000 per year for sewer? Crazy! Is this company going to gouge us and then sell the contracts? What is the future? What are the future rate increases.
Looks like I'll be looking at putting in a septic system. Drain field will be good for the veggies.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case No. 2020-00290: Bluegrass Water rate increase for Center Ridge Dist. : Request for intervention
Date: Thursday, October 8, 2020 8:02:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Public Information Officer <PSC.Info@ky.gov>
Sent: Wednesday, October 7, 2020 12:12 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: FW: Case No. 2020-00290: Bluegrass Water rate increase for Center Ridge Dist. : Request for intervention

From: John Terry [REDACTED]
Sent: Tuesday, October 6, 2020 4:46 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2020-00290: Bluegrass Water rate increase for Center Ridge Dist. : Request for intervention

Johnnie Terry, 366 Holly Tree Dr. , Murray KY, 42071

The rate increase propose is not reasonable. The rate increase of \$83.00 dollars a month is excessive. The water service is not noticeable better than the previous water company. The home owners in this water Dist.#4 :Center Ridge are older retired on fixed income or low income individuals. This type of rate increase would pose a significant hardship on individuals with limited resources. A increase of 30% is a lot more reasonable than 364.4%.

Your consideration in rejecting the proposed rate increase's by Bluegrass Water would be greatly appreciated by the home owner's in Center Ridge Water Dist.

Thank You,
Johnnie

Terry

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: Subject line/Case number- 2020-00290- Bluegrass Water
Date: Thursday, October 8, 2020 8:22:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Bryan Schoenbachler [REDACTED]
Sent: Tuesday, October 6, 2020 7:04 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Subject line/Case number- 2020-00290- Bluegrass Water

To Whom It May Concern,

As a homeowner in the City of River Bluff, I strongly oppose the extreme rate increase proposed by Bluegrass Water. Please review and reject this proposal.

Thanks,

Joseph Bryan Schoenbachler
13324 Creekveiw Road
Prospect, KY 40059

Cell: [REDACTED]

Email: [REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:26:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, October 6, 2020 5:22 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 4:28 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 4:28 PM

Name: Jourdain sowle
Address: 256 Airview Dr
City: Elizabethtown
State: KY
Zip Code: 42701

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass water

State the nature of your concern: Request intervention case #2020-00290 I hope that this commission will put a stop to the above mention company's careless attempted at lining their pockets, on the gize that the responsibility of repairs fall upon the consumer. This company

has a record of buying sewer and water outfits that are in need of repair. They Bluegrass water hole heartedly new the conditions of the outfits when purchased. They themselves should be held responsible for the repairs at there own cost. Not at the cost of the consumer. If it's to much for them to take on they should just pay to connect use to the city/county sewer, and wash their hands of this. Thank you for your consideration

Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:16:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:02 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 5:35 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 5:35 PM

Name: Julie Antoni
Address: 216 Lakepoint Lane
City: New Concord
State: KY
Zip Code: 42076
Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: Intervention Case #2020-00290. I would like to request your intervention in the above mentioned case. I received a letter on 10/05/2020 proposing a rate increase of 364.4%. The proposed increase in rates submitted by Bluegrass Water Utility

Operating Company is absolutely unacceptable and outrageous! They have proposed my monthly rate go from \$22.79 a month to \$105.84. I respectfully request this rate increase not be approved.

Have you contacted the utility about the problem: No

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: Case number 2020-00290
Date: Thursday, October 8, 2020 8:33:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Keith Reynolds [REDACTED]
Sent: Wednesday, October 7, 2020 12:11 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case number 2020-00290

To Whom It May Concern,

My name is Keith Reynolds and I have been a resident in the Persimmon Ridge Subdivision for almost five years, specifically, I reside at 53 Persimmon Ridge Drive. Understanding Bluegrass Waste Water maintains the waste water in this community, I value the service your company provides. Also, understanding no organization can successfully operate a business over the long-term absorbing losses, neither should residents in this community be asked to budget over a 100% monthly increases for your other service. I humbly request you reduce the proposed increase over a 4-6 year period. Thank you for your time and attention to this matter! Be Blessed

Keith Reynolds
53 Persimmon Ridge Drive
Louisville, KY 40245

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case# 2020-00299-bluegrass water
Date: Thursday, October 8, 2020 8:22:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Kenneth Zielberg [REDACTED]
Sent: Tuesday, October 6, 2020 9:02 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case# 2020-00299-bluegrass water

Good Evening,

My name is Kenny Zielberg. I reside at 13323 Creekview Rd. Prospect, KY 40059.

I oppose the recent rate increase.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case 2020-00290
Date: Thursday, October 8, 2020 8:24:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Kim Biggerstaff [REDACTED]
Sent: Tuesday, October 6, 2020 7:41 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290

Our subdivision just received notice this week that Bluegrass Water is proposing to increase our rates by 177%. The justification is that they are spending millions in infrastructure improvements.

We are a very small subdivision in West Paducah, Kentucky. I don't even think we appear on a map. There is not that much work to do in this little subdivision.

Please consider this, and the other emails thAt you will be receiving from my neighbors in making this decision.

Sincerely

Kim Biggerstaff
3435 Blue Ridge Drive
West Paducah KY

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: Case 2020-00290
Date: Thursday, October 8, 2020 8:19:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Larry Ashby [REDACTED]
Sent: Wednesday, October 7, 2020 5:40 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2020-00290

Dear Committee Member/Officer,

I am contacting you today to express my concern with the Case 2020-00290. As a long term resident of Persimmon Ridge Estates my family has enjoyed water and sewer services that have been provided at a reasonable price. This service was provided by Persimmon Ridge Waste Water which was recently sold to Bluegrass Wastewater Co. I can understand the need for rate increases as repairs, upgrades and general cost pressures are present on an annual basis for any utility. I cannot however understand a need for a rate increase from \$35 to \$96 month. If Bluegrass Wastewater has accumulated such a debt load that a 175% rate increase is needed to remain solvent, perhaps their business model/practices need to be reviewed. In my industry we would love to have unchecked pricing power to increase rates by 175% but my customers have choices and my competitors would surely benefit from my ridiculous actions. Sadly, with this utility we have no options. Fortunately we can rely on you to determine fair pricing.

I ask that you carefully review case 2020-00290 and grant Bluegrass a reasonable rate increase that

does not place an undue burden on their customers.

Larry Ashby
169 Persimmon Ridge Drive
Louisville, KY.
40245

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case No. 2020-00290
Date: Thursday, October 8, 2020 8:02:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Larry Lawrence [REDACTED]
Sent: Wednesday, October 7, 2020 11:07 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2020-00290

Public Information Officer:

My name is Larry Lawrence. My wife (Patricia) and I live at 110 Cherry Hills lane in Persimmon Ridge subdivision.

I am writing this to complain and to appeal the outlandish proposed rate increase of our waste water company "Bluegrass Water". Bluegrass Water is proposing to increase our monthly utility rate by 175%.

We are both retired and live on a fixed income.

We have lived in Persimmon Ridge for 25 years and can not recall ever seeing an increase of this magnitude from any utility company.

Again we fervently oppose and ask that this rate increase be repealed.

Thank you for your consideration in this matter.

Sent from my iPad

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: 2020-00290
Date: Thursday, October 8, 2020 8:10:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Layna Howland [REDACTED]
Sent: Wednesday, October 7, 2020 9:51 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290

I live in Timberland subdivision in West Paducah and was recently notified that Bluegrass Water will be raising my water bill by 177%. This is egregious and unacceptable! While this kind of steep inflation would be terrible under any circumstances it is simply cruel during this pandemic. This is a neighborhood filled with first responders, teachers and blue collar workers who are living pay check to pay check and are struggling to put food on the table during this trying time. Now Bluegrass wants to make the most basic necessity, WATER, unaffordable. Please say NO to this 177% price.

Layna Howland

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00290 center ridge
Date: Thursday, October 8, 2020 8:42:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Doug Schrader [REDACTED]
Sent: Wednesday, October 7, 2020 9:58 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290 center ridge

Dear Madam or Sir,

I believe the requested increase in our water rate is over inflated and unjust.

When a private investor or a corporation chooses to purchases a struggling business, it should be at their expense to improve the business which they purchase and continue to give service to the community.

Otherwise, we as a small community should have the right to vote to choose which sale to which company or corporation is the best for us.

Our community is now at the mercy of Bluegrass Water. Our retirees , which is the majority of our community in New Concord, KY, have tough choices to make to be able to absorb this massive increase of over 300%.

Please have an inquiry into this company,
Linda Schrader
168 Lake View Dr, New Concord, KY 42076

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:28:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, October 6, 2020 5:21 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 3:58 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 3:58 PM

Name: Linda Schrader
Address: 168 Lake View Drive
City: New Concord
State: KY
Zip Code: 42076

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water

State the nature of your concern: Bluegrass Water Co is proposing a massive increase in our rates. Fixing our neighborhood water leaks does not justify an over 300% increase! This amount will create a terrible burden for our aging community, as the majority of our

community are retirees. This 300% raise in rates is unacceptable as a one time increase. If this rate is justified, it should be phased in over multiple years.

Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case Number 2020-00290
Date: Thursday, October 8, 2020 8:09:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: LORI ALVEY [REDACTED]
Sent: Wednesday, October 7, 2020 10:10 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case Number 2020-00290

To Whom it May Concern,

This has already been a trying year for many families. This 177% price increase is absolutely insane. Other companies during these awful times are offering budget / payment plans, this company wants to increase our bills 177%. Since they took over the treatment center we have a separate bill from them. Our water bills went up approximately another \$25. Our neighborhood is a nice neighborhood, but we are not of the "elite" with huge salaries. We have elderly folks to first time buyers with young families. Many have lost their jobs or had hours cut and single folks with only one income. We would like our voices to be heard. This is a horrible time to throw this at our families as we struggle to make ends meet.

Sincerely,

Lori Alvey

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Request for Intervention Case#2020-00290
Date: Thursday, October 8, 2020 7:59:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Makayla Purviance [REDACTED]
Sent: Wednesday, October 7, 2020 12:33 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Request for Intervention Case#2020-00290

My name is Makayla Purviance and I would like to file a request for intervention. My address is 503 Golden Acres Loop in Calvert City, KY. I recently received a letter from my sewage company Bluegrass Water, stating that the sewage rate for my subdivision would be increasing 143% from \$39 to \$96 a month in order for them to make improvements to their service. This increase is outrageous and unfair, especially since they are the only company that provides sewage service to our area and we will be forced to pay what they ask or not have service. I do understand that sometimes utility prices go up, and a 5-10% increase would be reasonable, but 143% with less than a months notice is absolutely unacceptable. On the other side of the city, residents can receive water, sewage and trash service for one payment of around \$40-60 a month depending on water usage. And this company expects \$96 a month for sewage alone. Especially during this pandemic, where people are being forced to stay home from work and take extra trips to the doctor, most of us cannot afford such a large increase in payment.

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: 2020-00290
Date: Thursday, October 8, 2020 8:24:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Marcia Moore [REDACTED]
Sent: Tuesday, October 6, 2020 6:36 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290

This is in response to a letter I received from Bluegrass Water, regarding a 177 percent increase on our sewer bill. I realize the cost of improvements, but a 177 percent increase is extremely excessive and would put a hardship on a lot of people. The sewer bill would go from 34.71 to 96.14, and still have to pay your water bill also. I ask for your consideration in this matter. Thank you for your time.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case Number 2020-00290
Date: Thursday, October 8, 2020 7:58:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Mark Askin [REDACTED]
Sent: Wednesday, October 7, 2020 9:13 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Re: Case Number 2020-00290

Based on the review of the report. Improvements done probably cost approximately \$60,000 based on my estimate. Why the outrages increase in fees?

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: Bluegrass Water rate increase proposal
Date: Thursday, October 8, 2020 8:20:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Nina Daack [REDACTED]
Sent: Wednesday, October 7, 2020 8:04 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Bluegrass Water rate increase proposal

My husband and I just received a letter proposing an over 300% rate increase from Bluegrass Water Utility for Pine Bluff subdivision (listed as Center Ridge subdivision). The case ID is 2020-00290.

We pay approximately \$23 per month now. Paying over \$108 per month in the future is outrageous! If an increase is needed to replace an old system I can see maybe a \$10-20 increase but it seems the utility company is trying to cover their costs all at once which would put an undue hardship on all of us.

Please reconsider such a huge increase. It seems extremely unreasonable.

Mary and John Daack
155 Lakeshore Drive
New Concord, KY

[Sent from Yahoo Mail for iPhone](#)

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: 2020-00290
Date: Thursday, October 8, 2020 8:39:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: [REDACTED]
Sent: Wednesday, October 7, 2020 2:18 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290

I am writing to voice my concern over the increase in watewater fees from \$35 - \$96/month. This near triple increase would create a financial hardship for my family during this difficult economic period. Please reconsider this major increase.

Micah and Jennifer Owen
2001 Shagbark Lane
Louisville, KY 40245

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:35:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 12:29 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 12:25 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 7, 2020 at 12:24 PM

Name: Nathan Lorenz
Address: 125 Cozy Drive
City: Murray
State: KY
Zip Code: 42071

Phone number where you can be reached: [REDACTED]
Home phone:

Utility Name: Bluegrass Water Utility Operating Company
State the nature of your concern: I received notice from Bluegrass Water Utility Operating Company that they are filing for a 364.4% increase in water rates for the water system they just purchased a few months ago. We currently pay \$22.79/month and they are proposing a

364.4% increase to \$105.84/month for all users in our subdivision. They provide no services other than water. The entire water system was upgraded approximately 5 years ago so no new major improvements or services should be needed or wanted. Our subdivision is a seasonal lake community with limited usage by most residents. An increase this substantial will create a hardship on most people and will devalue property as there are many low income/low cost homes and house trailers in the subdivision. Bluegrass Water has a monopoly and the only alternative will be a private well. Unfortunately, most of the small lot sizes in the subdivision will not meet approval to install a private well. We beg you to disapprove the rate increase as it is unwarranted, unethical and a monopoly.

Have you contacted the utility about the problem: No

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: BLUEGRASS WATER Rate increase Case No. 2020-00290
Date: Thursday, October 8, 2020 8:13:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Norman Duncan [REDACTED]
Sent: Wednesday, October 7, 2020 9:06 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: BLUEGRASS WATER Rate increase Case No. 2020-00290

Resident: Norman Duncan
277 Persimmon Ridge Dr. Louisville, KY 40245

I strongly disagree with the recent proposal of a 174.7% increase. This is a ridiculous proposal for handling our waste water. I can understand a modest 10-15% increase if BLUEGRASS can fully justify the increase. If not, the Persimmon Ridge HOA will search for someone else to handle this service.

Thanks you,
Norman Duncan

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:05:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 10:54 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 10:34 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 7, 2020 at 10:34 AM

Name: Rob McBride, Owner, MB Property Group, LLC
Address: 106 Pineur Rd
City: Richmond
State: KY
Zip Code: 40475
Phone number where you can be reached:
Home phone: [REDACTED]
Utility Name: Bluegrass Water

State the nature of your concern: I received a proposed rate increase from the Bluegrass Water, Utility Operating company. The rate increase proposed was 137.2% which is outrageous. This would certainly affect me and my tenants. I received a call from McBrayer PLLC, Holly Lexis

[REDACTED] to review the Bluegrass Waters application and she gave me the representative at Bluegrass Water. I have left several messages with a Stacy Culleton, [REDACTED] and she has yet to respond to my calls. This is definitely price gouging.
Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case #2020-00290
Date: Thursday, October 8, 2020 8:25:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: B Metcalf [REDACTED]
Sent: Tuesday, October 6, 2020 6:18 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

Public Service Commission
P. O. Box 615
Frankfort, Kentucky. 40602

Dear Public Information Officer:

We have been residents of the Persimmon Ridge Community for 17 years. We strongly oppose the proposed rate increase submitted by Bluegrass Water Utility Operating Company on September 30, 2020. We were just notified of this proposition today, October 6, 2020, by a letter from them dated September 30, 2020 that was mailed to us.

When Bluegrass Water bought Persimmon Ridge Wastewater Management Company the end of last year, they immediately raised our monthly rate from \$27.30 a month to \$35.00 a month. It had been the \$27.30 rate since 2003. We have a diverse community here in Persimmon Ridge that consists of both young working families and retired senior citizens. This exorbitant rate that is proposed will bring financial hardship on all of these families. We are retired with a fixed income and are senior citizens and cannot afford this increase. When Bluegrass Water bought our

wastewater company they should have did their homework and found out the repairs needed before they came up with a buying price. We should not be responsible for making up their shortfall of funds if repairs are needed. We strongly object to this rate increase. This is their company and the repairs and funds needed to repair it should not be our responsibility and put a financial hardship on all of us. Bluegrass Water bought it; now they need to pay to have it fixed. The \$35.00 a month payment is more than enough for us to have to pay for their sewer services.

Sincerely,

Robert A. Metcalf, Sr.
Beverly Metcalf
62 Osage Trail
Louisville, Kentucky 40245



Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:11:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 9:12 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Tuesday, October 6, 2020 9:37 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Tuesday, October 6, 2020 at 9:36 PM

Name: Robert Elder
Address: 5920 Greenvale Ln.
City: Paducah
State: KY
Zip Code: 42003

Phone number where you can be reached: [REDACTED]

Home phone:

Utility Name: Bluegrass Water Utility Operating Company, Inc.

State the nature of your concern: Received a letter of notice in the mail that my rates for my wastewater bill will be increasing by 233.4%. How is this fair, I live in a household of 2 but will be paying the same as a household of 10? For comparison my water bill is only \$20.00 a

month so how can you base the usage of wastewater output on that? I am not putting that much out when I don't even have that amount coming into my house? I feel this is unjust and should be reevaluated based on water usage or amount in your household. Current amount \$28.84 Proposed amount \$96.14 Respectfully, Rob Elder
Have you contacted the utility about the problem: No

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Bluegrass Water proposed rate change
Date: Thursday, October 8, 2020 8:36:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Becky C [REDACTED]
Sent: Wednesday, October 7, 2020 12:27 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Fwd: Bluegrass Water proposed rate change

Intervention Case # 2020-002901
Monday October 5th, 2020 stating that Bluegrass Water Utility Operating Company had applied to the PSC for a proposed rate change for Homestead and Longview Subdivision i. Georgetown. This change would raise our current sewer bill from \$30.00 to \$96.14 this would be an increase of 220.5%. The proposed rate increase according to the letter will start November 1st, 2020.

We would appreciate your intervention with the above named Case.

Sincerely,
Roger and Becky Cooper
105 Shannon Ct.
(Homestead Subdivision)
Georgetown KY 40324
PH: [REDACTED]

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Bluegrass Water proposed rate change
Date: Thursday, October 8, 2020 8:29:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Tuesday, October 6, 2020 5:24 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: Bluegrass Water proposed rate change

From: Becky C [REDACTED]
Sent: Tuesday, October 6, 2020 4:00 PM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Bluegrass Water proposed rate change

We received a letter on Monday October 5th, 2020 stating that Bluegrass Water Utility Operating Company had applied to the PSC for a proposed rate change for Homestead and Longview Subdivision i. Georgetown. This change would raise our current sewer bill from \$30.00 to \$96.14 this would be an increase of 220.5%. The proposed rate increase according to the letter will start November 1st, 2020. We do not agree with this high rate of an increase.

Sincerely,
Roger and Becky Cooper
105 Shannon Ct.
(Homestead Subdivision)
Georgetown KY 40324

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case #2020-00290
Date: Thursday, October 8, 2020 8:19:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Samuel Huff [REDACTED]
Sent: Wednesday, October 7, 2020 8:36 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

My name is Sam Huff and I live at 92 Persimmon Ridge Dr, Louisville, KY 40245. I am filing a complaint with regards to the price increase submitted under the case above. A 171% increase in rates in one year after just purchasing a year ago seems very high and concerning from a consumer standpoint. I don't know a customer I sell to who would accept a rate increase of 171% in year if I just had them switch in the last year. Totally despicable and bad business. I think most residents would be willing to pay 50-75% more to help with the improvements. With the low rates available in the market, they could finance these updates over a five year period and ease the burden on the 400 residents in Persimmon Ridge.

Please do the right thing by the consumer and not increase our rates by \$800 annually per household in these trying financial times.

--

Cordially,

Sam Huff

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: KY PSC Utility Inquiry
Date: Thursday, October 8, 2020 8:09:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Sent: Wednesday, October 7, 2020 10:17 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Wednesday, October 7, 2020 10:03 AM
To: PSC Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Wednesday, October 7, 2020 at 10:03 AM

Name: Sarah leachman
Address: 351 Kingswood drive
City: Taylorsville
State: Ky
Zip Code: 40071
Phone number where you can be reached: [REDACTED]
Home phone:
Utility Name: Bluegrass water company
State the nature of your concern: Outrageous sewer increase for repairs needed for other neighborhoods. I'll attach a letter with explanation.
Have you contacted the utility about the problem: Yes

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Claim #2020-00290
Date: Thursday, October 8, 2020 8:42:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Travis & Sarah Peeler [REDACTED]
Sent: Wednesday, October 7, 2020 8:18 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Claim #2020-00290

To Whom it May Concern:

I am emailing in regards to the proposed 177% price increase proposed by Bluegrass Water. While the repairs/upgrades made to the neighborhood sewer system were needed (and appreciated), they were not asked for. As citizens of the Timberland subdivision, it is unfair and unjust that we are being penalized by a 177% price increase to justify services and repairs we did not ask for.

It is my hope that you will look into this and help us. Please do not let them enact an unjust, forced increase.

Thank you for your time and consideration.

Concerned Citizen,

Sarah Peeler
8255 Timberland Drive

From: Bruner, Brandon S (PSC) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: 2020-00290
Date: Thursday, October 8, 2020 8:32:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Laura Kelley [REDACTED]
Sent: Wednesday, October 7, 2020 12:30 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: 2020-00290

Hello,

I am a Timberland resident and Bluegrass has proposed a rate increase that concerns my husband and me. I am appreciative for the work they have been doing to improve the service in our area and am not opposed to a rate increase, but 177% is excessive in our budget. We have lived here about 5 years and we have adjusted to costs of living especially in the earlier months of this year. We are respectfully asking that the rate not go up by that amount and that another proposal be made that the residents can adjust to more easily. We are a neighborhood of retirees, young families and business owners and we have been hit hard enough this year.

Thanks so much for your time,

Scott and Laura Webber
Timberland Subdivision
West Paducah, KY

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Sewer Rate Increase
Date: Thursday, October 8, 2020 8:37:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: SHARON HOWARD [REDACTED]
Sent: Wednesday, October 7, 2020 1:01 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Sewer Rate Increase

Case Number: 2020-00290

Dear PSCs:

Please, please do not permit Bluegrass Water to increase my sewage rates 177%! I understand that systems need to be upgraded and maintained; however, there has been NO explanation as to why Bluegrass could not do this in stages. This is one of the worst times to be hitting people so hard financially. Some of us live paycheck to paycheck and such an astronomical rate increase is far more than a mere inconvenience. I am not in a financial position to absorb such a large, all at once increase. Whenever I have an expensive home repair pending, I have to plan ahead and budget to build up the money I'm going to need to have said project completed. I have to do this over time. I simply do not understand how Bluegrass can demand such a huge increase. I am not in a position to travel to Frankfort or Lexington to pore over the actual application Bluegrass has submitted either. I doubt I'd understand what I was looking at for the most part anyway.

I am hoping that this commission is in place to protect already financially strapped consumers from actions such as this. Please hold the line and do not approve such a

large increase at one time. It places undue financial pressure on those of us who are already struggling. Considering all that has happened and continues to happen in 2020 and the results, that alone should be enough reason not to permit such a massive increase.

Please consider my words. Your time is greatly appreciated in the handling of this matter.

Sincerely,
Sharon S. Howard

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case #-2020-00290-bluegrass
Date: Thursday, October 8, 2020 8:30:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Shawn Phillips [REDACTED]
Sent: Tuesday, October 6, 2020 4:42 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #-2020-00290-bluegrass

To whom it may concern,

My name is Shawn Phillips and I am resident at...
13307 Creekview Rd / Prospect KY / 40059 (City of River Bluff)

Recently, I received a proposal to increase the rate of payment to Bluegrass Water, a utility operating company as they have purchased the infrastructure from Louisville Water that serves our community for the purification of our drinking water and sewage treatment.

Apparently, they have invested some 2.5 mil, toward improvements to these structures and intend to further invest 3.5 mil, in the near future.

I would, "under normal circumstances", agree to future innovations and technological improvements regarding this very important service, but we are currently not living in, "normal circumstances", as we can all attest to.

I work in an industry that is in complete shutdown and it looks like it will be this way for the foreseeable future. (the entertainment industry as a professional musician, with income dependent

on live concerts.) This rate increase will literally double the rate I currently pay. Bluegrass has already increased the rate I was paying and it is my understanding they did this before actually receiving authority to do so from you.

As I said, I will be among the first to support our Infrastructures, but to be frank, this is possibly the worst moment to request to ask an already compromised work force in this country to increase the burden of debt carried by so many in such difficult times.

So, I respectfully request a deferral of these increases until such time that we can clearly and unmistakably see the novel sars/covid-19 virus contamination rate dropping to a flatline zero, before any implementation takes place on this matter.

Thank you very much for your attention to this!
Sincerely yours, Shawn Phillips

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case #2020-00290
Date: Thursday, October 8, 2020 8:36:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: sheila rudesill [REDACTED]
Sent: Wednesday, October 7, 2020 2:00 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case #2020-00290

This email is being sent in regards to the recent letter sent out to increase our sewer rates to 177per cent. As a resident who is retired and have lived in Timberland Subdivision for over 23 years this is ridiculous. We cannot afford this type of rate increase. We are either retired people living here or young families raising children. To me this is nothing but pure greed. Please take another look at this from the customer's point of view. We are all heart sick about this.

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: FW: Case number- 2020-00290- Bluegrass Water
Date: Thursday, October 8, 2020 8:31:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Gage Gilson [REDACTED]
Sent: Tuesday, October 6, 2020 4:32 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Cc: Charlie Gilson <crgilson@gmail.com>
Subject: Case number- 2020-00290- Bluegrass Water

To Whom It May Concern:

My husband, Charles Gilson, and I, Susan Gilson, recently received a notice from Bluegrass Water regarding a proposed rate increase to our residence in the City of River Bluff, KY effective 31 October, 2020.

We would like it noted on the file that we OPPOSE this rate increase.

Our property address is:
13314 Creekview Road
Prospect, KY 40059

Please let me know if you require any further information.

Regards,
Susan Gilson



From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: FW: Case # 2020-00290
Date: Thursday, October 8, 2020 8:18:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Todd Bradshaw [REDACTED]
Sent: Wednesday, October 7, 2020 7:31 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case # 2020-00290

Todd Bradshaw
325 Persimmon Ridge Drive
Louisville KY 40245

We and many others strongly appeal this dramatic increase in fees!!!

We can understand an increase that is incremental but a 3X increase is NOT going to be applied!

Many folks are on budgets and this is an over reach, especially during such a time that we ALL are living through!!

Regards

STB

Sent from my iPhone

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: Case No. 2020-00290
Date: Thursday, October 8, 2020 8:04:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

-----Original Message-----

From: Travis Peeler [REDACTED]
Sent: Wednesday, October 7, 2020 11:02 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case No. 2020-00290

To Whom it May Concern:

I am emailing in regards to the proposed 177% price increase proposed by Bluegrass Water. While the repairs/upgrades made to the neighborhood sewer system were needed (and appreciated), they were not asked for. As citizens of the Timberland subdivision, it is unfair and unjust that we are being penalized by a 177% price increase to justify services and repairs we did not ask for.

It is my hope that you will look into this and help us. Please do not let them enact an unjust, forced increase.

Thank you for your time and consideration.

Concerned Citizen,

Travis Peeler

8255 Timberland Drive

Sent from my iPhone

From: Bruner, Brandon S (PSC) on behalf of PSC Executive Director
To: [REDACTED]
Subject: Bluegrass Water Case No. 2020-00290
Date: Thursday, October 8, 2020 8:03:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Wanda Murphy [REDACTED]
Sent: Wednesday, October 7, 2020 10:51 AM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Bluegrass Water Case No. 2020-00290

We are residents of Persimmon Ridge Subdivision and oppose the sewer rate increase. We are not aware of any sewage problems in the development and don't understand how a 175% increase could possibly be warranted. If Persimmon Ridge was a losing proposition why did Bluegrass Water take it over? We have heard of marginal increases due to inflation and to have a reserve for unexpected expenses or capital improvements but never an increase of this magnitude. This appears to be a greedy attempt to make the balance sheet look good. Sincerely Jim & Wanda Murphy, 74 Persimmon Ridge Drive Louisville KY, 40245

Sent from [Mail](#) for Windows 10
Due to inflation and increased maintenance

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Case number: 2020-00290
Date: Thursday, October 8, 2020 8:38:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: Wes Harris [REDACTED]
Sent: Wednesday, October 7, 2020 12:51 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Case number: 2020-00290

To the Public Information Office,

This is an appeal to the ridiculous proposed rate increase from \$35 to \$96. There is no way my household generates \$96 worth of waste cost on a per monthly basis. I would understand a potential small increase, but I do not see the justification on this.

Thanks,
W. Harris

From: [Bruner, Brandon S \(PSC\)](#) on behalf of [PSC Executive Director](#)
To: [REDACTED]
Subject: RE: Regarding 2020-00290 (Bluegrass Waste Water) requested rate increase - opposed
Date: Thursday, October 8, 2020 8:38:00 AM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: William St. Croix [REDACTED]
Sent: Wednesday, October 7, 2020 12:57 PM
To: PSC Public Information Officer <PSC.Info@ky.gov>
Subject: Regarding 2020-00290 (Bluegrass Waste Water) requested rate increase - opposed

Hello,

My name is William St. Croix and I reside in the Persimmon Ridge community at 486 Earthwood Court and have Waste Water service through Bluegrass Waste Water.

I have been made aware that Bluegrass Waste Water is seeking a gargantuan increase (nearly 175%) in my rate and that is completely and unequivocally, unacceptable. There was already a 33% increase, last year in May 2019, just prior to the transition/sale to Bluegrass!

I understand their statements that they are improving the infrastructure and those investments cost money. However, they have not provided details on the improvements such as where and when they were made, the scope of the project and the cost associated, in detail, to justify any increase, let alone, one of such a size.

Additionally, there is a large amount of single-family home development continuing in this area, which will also improve their revenue base significantly. That consideration should be at the forefront, as they will also get significant revenue through those initial connection fees with very little backend impact to their costs.

The lack of information on how the alleged \$2.5M has already been spent along with the lack of detail on how future monies are being allocated for improvements and in which areas, make this request even more inappropriate. Lastly, but not least, this request is horribly timed with so many people's finances

being adversely affected by the Covid-19 pandemic.

Based on all of this, I choose to go on record as being opposed to the approval of this increase and any increase, for the foreseeable future. I implore the commission to not approve this requested rate increase.

Regards,

William St. Croix
486 Earthwood Court
Louisville, KY 40245

From: [Bruner, Brandon S \(PSC\)](#)
To: [REDACTED]
Subject: case 2020-00290
Date: Thursday, October 8, 2020 12:05:00 PM

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2020-00290, in any further correspondence. The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?Case=2020-00290.

Thank you for your interest in this matter.

Best Regards,

Brandon Bruner
Administrative Branch Manager
Filings Branch
General Administration

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601
502-782-6329

From: bennie tyson jr [REDACTED]
Sent: Thursday, October 8, 2020 10:49 AM
To: EEC PSC IT <eecpscit@ky.gov>
Subject: case 2020-00290

Sent from [Mail](#) for Windows 10

lfrom:bennie w Tyson sr I would like to make a complaint about blue grass water an their rate increase on center ridge water . our rate is 22.79 a month an they want to increase it to 105.84 this is crazy that is a 364.4%increase . most of the people that live here are on a fixed income such as social security or some sort of disability an this increase would cause a hardship on a lot of people.this is more or less a retirement community.

*Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*John G Horne, II
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Kathryn A Eckert
McBrayer PLLC
201 East Main Street
Suite 900
Lexington, KENTUCKY 40507

*Katherine Yunker
McBrayer PLLC
201 East Main Street
Suite 900
Lexington, KENTUCKY 40507

*Larry Cook
Assistant Attorney General
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204

*Bluegrass Water Utility Operating Company, LLC
1650 Des Peres Road, Suite 300
St. Louis, MO 63131

*J. Michael West
Office of the Attorney General Office of Rate
700 Capitol Avenue
Suite 20
Frankfort, KENTUCKY 40601-8204